

**GOVERNMENT OF THE DISTRICT OF COLUMBIA  
[DISTRICT DEPARTMENT OF TRANSPORTATION]**



**Open Government Report 2014**

To institutionalize a culture of transparent and open government, accountability, and to expand opportunities for resident participation and collaboration, this Report describes how the District Department of Transportation (DDOT) has and will continue to develop and enhance transparency, public participation, and collaboration. In accordance with Mayor's Order 2014-170, this report addresses the following topics:

**Transparency**

DDOT has taken the following steps to be more transparent:

**Public Information Sharing**

In addition to sharing various press releases, traffic advisories, notices about forthcoming regulations and public meeting notices (discussed later in the "Public Engagement and Participation" section), DDOT has made the following user-friendly online tools available to the public, which increase awareness about the agency:

- [Freedom of Information Act \(FOIA\)](#) – DDOT receives and responds to FOIA request via [FOIA Express](#); however, many requests are voluminous and DDOT is in the process of utilizing the FOIA Express Reading Room. Last year, DDOT responded to at least 300 FOIA requests and in the spirit of transparency often waives the fees for requesters to obtain their documents.
- [DDOTDashboard](#) – Provides data on District traffic safety, roadway conditions, infrastructure projects, transit initiatives, operating budget and expenditures and customer service.
- [Track DC](#) – Features windows into DDOT's budget and operational information, performance indicators, documents made available under the Freedom of Information Act (FOIA), website traffic and links to the agency's various social media platforms.
- [DDOT Compendium](#) – A tool that provides comprehensive information about DDOT policies, procedures, and services in an online, searchable format. The Compendium contains a variety of documents and reference materials—ranging from regulations, federal legislation, and transportation studies, to online permit look-up tools and FAQs—organized by topic into summary pages that provide links to related documents and references.

- [Urban Forestry Administration's GIS Maps](#) – DDOT's Urban Forestry Administration (UFA) provides numerous geographic information system (GIS) maps that feature data on tree removals, tree plantings, invasive insect sightings, responses to severe weather events, etc.
- [CaBiDashboard](#) – Provides metrics on DDOT's Capital Bikeshare program, including ridership; fleet performance and safety; customer service and membership.
- [DDOT Permit Viewer](#) – Offers information about permit locations and permitted activities citywide. This application is available as a website and as a mobile application for iOS, Windows 8 and Android devices.
- [DDOT Permit Locator](#) – Features GIS maps and datasets allowing the public quick retrieval of public space permit information.
- [Data Warehouse](#) – Provides access to over 500 datasets from multiple agencies, facilitating increased District-wide responsive and enhanced organizational performance.
- [Feature Services](#) – Delivers real-time data feeds of various DDOT service applications.

#### **Future Information Sharing Initiatives**

Moving forward, DDOT plans to roll out the following initiatives to increase the agency's transparency and provide more amounts of valuable data to the public:

- **Interactive Project "Life Cycle"** – DDOT is working with the Office of the Chief Financial Officer (OCFO) to develop a platform to display the entire "life cycle" of DDOT projects: from conception, through the procurement, solicitation and award process toward the completed product.
- **Linking Office of the Chief Technology Officer Initiatives on DDOT's Website**
- **Displaying DDOT's Infrastructure Assets in GIS Format**

DDOT is also working closely with the Office of the City Administrator (OCA) and OCTO to identify a significant number of datasets that OCA and OCTO expect to publish online later this year.

#### **Public Engagement and Participation**

DDOT has made it a priority to enhance and expand opportunities for the public to participate in agency decision-making by taking the following measures:

##### **Providing Online Access to Proposed Rules to Regulations**

DDOT Routinely announces the release of new rules and regulations online and via email and various social media platforms (for example, the ["Publication of Proposed Rules to Formalize the Public Participation Process for Service or Fare"](#)

[Adjustments to the DC Circulator](#)” and the agency’s [Curbside Management Study](#)).

### **Sharing Information and Resources**

DDOT uses a variety of platforms and methods to share agency information and resources to keep the public properly informed:

- **Community Meetings** – In addition to participating in community meetings (for example, Advisory Neighborhood Commission (ANC) meetings) DDOT has held several Ward-based meetings over the past year (for example, in [Ward 7](#) and [Ward 8](#)), and plans to hold meetings in [all of the District’s eight Wards in FY 2014](#). The agency also routinely holds public meetings on various DDOT projects and initiatives.
- **Press Releases and Traffic Advisories** – DDOT issues press releases and traffic advisories to its email listservs and then disseminates them on its website and through various social media platforms.
- **Social Media** – In addition to email and website outreach, DDOT keeps the public up-to-date on its various initiatives and solicits feedback via [Twitter](#), [Facebook](#) and its blog, [d. dish](#).
- **Grade DC** – DDOT asks for the public’s input on its policies and practices through Mayor Vincent Gray’s [Grade DC](#) initiative, and has received an “A”-level grade in each month for the past year.